

Dacia New Vehicle Warranty Terms and Conditions Coverage of the Warranty.

The Dacia New Vehicle Warranty is in addition to and does not in any way affect the customer's rights under the Sale of Goods and Supply of Services Act, 1980, or any other statutory and common law rights which the customer may have against the seller or manufacturer arising from the purchase of the vehicle.

The **Dacia New Vehicle Warranty** covers the cost of repair or replacement of defective parts to repair a material, assembly or manufacturing defect acknowledged by the manufacturer. It also covers consequential damage to the vehicle resulting from the principal defect. The decision whether to repair or replace a defective part shall be at the sole discretion of Dacia. Normal wear and tear on certain parts that are subject to wear and tear is not covered by the warranty.

Dacia Assistance cover included in the Dacia New Vehicle Warranty will provide assistance services in the event that the vehicle is immobilized by a breakdown caused by an unforeseen mechanical, electrical or electronic fault **covered by the Dacia New Vehicle Warranty**. The Dacia Assistance services are provided exclusively by AA Assistance. The services provided are listed below in the section "Assistance Services".

Dacia Paintwork Warranty/Anticorrosion Warranty covers the cost of repair or replacement of components with inherent paintwork defects acknowledged by the manufacturer

due to any material, manufacturing or application defect. It also covers repair or replacement of bodywork components with perforated paneling.

Applicability:

The customer will benefit from free repair (parts and labour) of any defect concerning materials or assembly noted on the vehicle at the customer's own request. All parts replaced under the Dacia New Vehicle Warranty legally become the property of Dacia. All operations, parts and labour, carried out under the Dacia new Vehicle Warranty are guaranteed until the expiration of the vehicle's contractual warranty.

Geographical Coverage:

The warranty applies to any new Dacia vehicle sold in the Republic of Ireland and is applicable as long as the vehicle is driven in and remains registered in one of the following countries: Andorra, Austria, Belgium, Bulgaria, Bosnia-Herzegovina, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Monaco, Norway, Poland, Portugal, Romania, San Marino, Serbia-Montenegro, Slovakia, Slovenia, Spain, Sweden, Switzerland, The Netherlands and the United Kingdom.

Transfer of Ownership:

Transferring ownership of the vehicle does not alter the application conditions of the Dacia New Vehicle Warranty.

Conditions for use of the Assistance Services:

The customer or authorised driver of the vehicle and the passengers that are carried on a no-fee paying basis limited to the number of seats noted on the registration document shall benefit from the Assistance Services under the following conditions:

- The vehicle is immobilised due to an unforeseen mechanical, electrical or electronic incident, covered by the Dacia New Vehicle Warranty.
- The scheduled repair time according to the Dacia repair times manual is greater than 3 hours or the repair cannot be carried out on the same day to avail of (c) and (d) below.
- Hire drive or rental vehicle drivers and their passengers will only be able to avail of the services listed at (a) and (b) below and will not be entitled to any use of services (c) and (d).

To avail of the assistance services the customer must contact AA on one of the free phone numbers shown on the Warranty and Service Sheet. The customer must have the following information ready at hand when phoning:

- The exact location of the vehicle; street and number, road and distance, visual landmarks etc...
- Vehicle model and registration number.
- Contact telephone number where the customer can be contacted.

Assistance Services:

The following assistance services are provided by the AA. The customer shall have no costs to pay up front, except the contact cost and, with regard to the regulations in force any costs incurred for the towing of the vehicle from a motorway or similar route in certain jurisdictions.

WARNING: AA will not pay for any costs paid for by the customer without prior agreement.

(a) **On-site repair:** Wherever possible the AA will arrange for repair on-site.

(b) **Vehicle recovery:** The vehicle will be recovered to the nearest Dacia dealer or the dealer of the customer's choice if the vehicle cannot be repaired on-site.

(c) **Accommodation:** In the event that the vehicle is more than 50km away from the customer's usual address, and if the customer wishes to wait for the vehicle to be repaired, AA

shall organise and cover the cost of the customer's accommodation and that of the passengers for three nights in a hotel chosen by AA.. Meal, bar and telephone costs (with the exception of breakfast) are not covered.

(d) **Connection costs:** Connection costs between stations, airports, hotels, home address and the place where the vehicle is left for repair are covered by AA assistance.

Terms of the Warranty

The **Dacia New Vehicle Warranty** cover begins on the date of delivery of the vehicle to the customer. The date of delivery is specified on the Warranty and Service Sheet provided to you by your Dacia Dealer during the new vehicle handover, and the cover is for a period specified on the Warranty and Service Sheet from that date.

SPECIAL NOTE: Parts subject to wear and tear may have reduced cover in terms of both age and/or mileage under the New Vehicle Warranty. Please see below section entitled "Reduced Cover for Parts subject to Wear and Tear" for details.

The **Dacia Paintwork/Anticorrosion Warranty** cover begins on the date of delivery of the vehicle to the customer, and the cover is for the period specified on the Warranty and Service Sheet provided to you by your Dacia Dealer during the new vehicle handover.

Mileage Limitation: The Dacia New Vehicle Warranty cover is limited. If the mileage of the vehicle has exceeded the mileage limitation specified on the Warranty and Service Sheet the Dacia New Vehicle Warranty shall be deemed to have expired.

Conditions of the Warranty

General Conditions: All repair work carried out under the warranty must be carried out by a Dacia Dealer or a Dacia Authorised Repair Centre. To benefit from the warranty the customer must:

- Check that the Date of Delivery and VIN shown on the Warranty and Service Sheet provided to you by your Dacia Dealer during the new vehicle handover are correct.
- Notify a member of the Dacia dealer network of any defect covered by the warranty and authorise the dealer to carry out the repair by signing the dealership Repair Order.
- Present the maintenance record duly filled in, justifying entitlement to the warranty and showing that the maintenance operations recommended by Dacia have been carried out.

Maintenance: The vehicle must be regularly serviced according to the Maintenance Program shown on the Warranty and Service Sheet provided to you by your Dacia Dealer during the new vehicle handover, whilst adhering to approved Dacia standards as described in the Owner's Handbook and on the Warranty and Service Sheet in order not to risk invalidating the Dacia New Vehicle Warranty should an incident be due to the lack of or quality standard of servicing. You can find contact details for any dealer in the Dacia network in Ireland on our website: www.Dacia.ie.

Application of the Dacia Anticorrosion Warranty is subject to strict adherence to the manufacturer's recommendations and to anticorrosion tests on the bodywork and sub frame.

These tests must be conducted as scheduled on the Warranty and Service Sheet provided to you by your Dacia Dealer during the new vehicle handover. The warranty does not in any way cover any of the costs of servicing or maintenance of the vehicle.

Exclusions from the Dacia New Vehicle Warranty: The Warranty does not apply, and Dacia and the Dacia Network are exempt from all liability, if:

- The vehicle has been used under conditions not in accordance with those stated in the Owner's Handbook, (e.g. vehicle overloaded or taking part in any type of sports competition).
- The defect found has arisen due to the fact that the vehicle has been repaired or serviced not in accordance with the manufacturer's recommendations, or has not been serviced according to the Maintenance Program detailed on the Warranty and Service Sheet provided to you by your Dacia Dealer during the new vehicle handover.

Reduced Cover for Parts subject to Wear and Tear:

Certain items have cover that is limited in terms of mileage and age of the vehicle. This limitation of cover is less than the period and/or mileage shown on the Warranty and Service Sheet provided to you by your Dacia Dealer during the new vehicle handover. Your Dacia dealer will inform you of the warranty coverage on these items.

Extended Warranties:

To provide you with complete peace of mind throughout your motoring years with Dacia, you can choose to extend the warranty protection on your car with Dacia Extended Warranty. Ask your Dacia Dealer about warranty extension products.